

# INSPIRED — by our vision —

**Together,** we will build a stronger Y that empowers our people, strengthens our purpose, enhances our programs and places, and secures our future.

Our strategic plan is not just a roadmap—it's a **promise.** A promise that we will continue to lead with our values of caring, honesty, respect, and responsibility. It's a commitment to the individuals and families who look to us for support, guidance, and connection.

# GROUNDED in our mission—

To put Christian principles into practice through programs that build healthy spirit, mind, and body for all.



#### **CHARACTER VALUES**

These values are often reflected in the programs offered by the YMCA, which focus on youth development, healthy living, and social responsibility.

# CARING HONESTY RESPECT RESPONSIBILITY



### our AREAS OF IMPACT

# FOR YOUTH DEVELOPMENT



# FOR HEALTHY LIVING



# FOR SOCIAL RESPONSIBILITY



# our North Star OPERATIONAL EXCELLENCE

To strengthen the communities we serve, we must align our resources – **people, programs, places, and purpose** – with the most critical community needs with the aim of expanding our reach and increasing our impact with a focus on: Service, Belonging, Accountability, and Trust.

### our **REACH**

Northwest Family YMCA 8040 River Road Baldwinsville, NY 13027 315.303.5966

> Van Buren Elementary, Baldwinsville McNamara Elementary, Baldwinsville Elden Elementary, Baldwinsville Palmer Elementary, Baldwinsville Reynolds Elementary, Baldwinsville

2 North Area Family YMCA 4775 Wetzel Road Liverpool, NY 13090 315.451.2562

> Cicero Elementary, Cicero YMCA Early Learning Center, Liverpool Allen Road Elementary, North Syracuse Bear Road Elementary, North Syracuse

Southwest YMCA
Onondaga Community College
4585 West Seneca Turnpike
Syracuse, NY 13215
315.498.2699

Cherry Road Elementary, Syracuse Walberta Elementary, Syracuse 4 Downtown Syracuse YMCA

Heffernan Elementary, Marcellus Onondaga Road Elementary, Syracuse Syracuse Latin Elementary, Syracuse

**Arts & Education Branch** 

Roxboro Elementary, Mattydale Roxboro Middle School, Mattydale Roberts Elementary, Syracuse McKinley-Brighton Elementary, Syracus Syracuse Latin Elementary, Syracuse Van Duyn Elementary, Syracuse Kirk Park, Syracuse Schiller Park, Syracuse Magnarelli Center, Syracuse

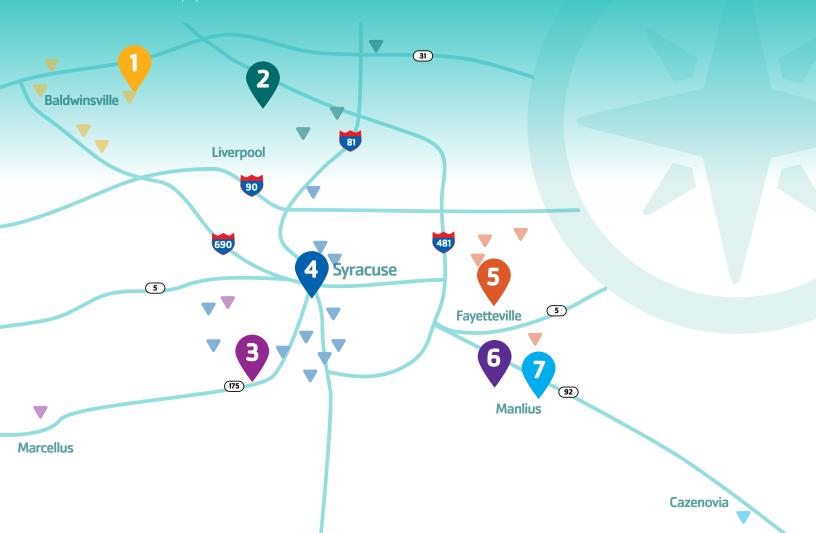
340 Montgomery Street Syracuse, NY 13202 315.474.6851 5 Hal Welsh East Area Family YMCA

200 Towne Drive Fayetteville, NY 13066 315.637.2025

Woodland Elementary, East Syracuse Minoa Elementary, Minoa Fremont Elementary, East Syracuse East Syracuse Elementary, East Syracuse Immaculate Conception Church, Fayetteville

Day Camp Evergreen 4795 Sweet Road Manlius, NY 13104 315.637.6436 (Jun - Aug)

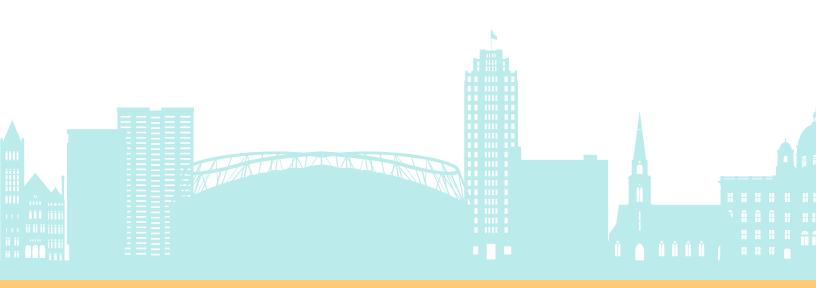
7 Manlius YMCA 140 West Seneca Street Manlius, NY13104 315.692.4777



# our commitment to COMMUNITY

As a trusted non-profit in the Central New York region, the YMCA of Central New York strengthens community through our three areas of impact: Youth Development, Healthy Living, and Social Responsibility.

We are able to most effectively address the needs of our community when we show up as a **leader**, **partner**, **or convener**.



### our commitment to

### DIVERSITY, EQUITY, INCLUSION, AND BELONGING

The YMCA of Central New York comprises people of all ages and from every walk of life working side-by-side to strengthen our communities. Together we work to ensure that everyone, regardless of ability, age, cultural background, ethnicity, faith, gender, gender identity, ideology, income, national origin, race, sexual orientation, body type/shape, physical and mental well-being, and any other dimensions of diversity has the opportunity to reach their full potential with dignity. This is what we mean when we say we are **FOR ALL.** Our core values are caring, honesty, respect, and responsibility – they guide everything we do.



### STRATEGY SCREEN

How does this align with our mission, vision, and current strategy?

How does this impact the community's perception and awareness of the Y?

How does it measurably meet existing or unmet needs of the staff, volunteers, and members of our community?

The YMCA of Central New York Strategy Screen includes criteria that we will use to determine if a particular strategy or decision is consistent with our identity and values.

Do we have the capacity, finances, staff, expertise, and other resources to support?

How does it impact our current commitments and deliverables?

How do we sustain it at a quality level?

### our **STRATEGIC PRIORITIES**

#### **OUR PEOPLE**

#### VISION

Strengthen our community by building a culture where everyone can thrive, grow and belong a while making an impact on the community.

Our staff, volunteers, and members are the lifeblood of the YMCA. A strong commitment to supporting and developing our team means we will be better equipped to serve you, our community, and each other. By fostering a positive, inclusive culture, we ensure that everyone has the opportunity to grow and thrive.

#### **STRATEGIES**

- 1. Build a culture that supports innovation and belonging within the organization where staff, volunteers, and members will be empowered to think creatively.
- 2. Recruit, retain, engage, and develop all people to effectively lead our teams and contribute to our diverse and inclusive culture.
- 3. Increase our impact by inspiring and connecting volunteers, staff, and members to opportunities to serve others within our organization and community.

#### **MEASURES OF SUCCESS**

- Employee satisfaction
- Board Member satisfaction
- Volunteer satisfaction
- Membership satisfaction
- Number of volunteers
- Number of volunteer opportunities executed
- Employee Retention

#### **OUR PURPOSE**

#### VISION

Strengthen our community by deepening community connections through collaborations and partnerships that will serve more people with intentionality.

Our mission is what drives everything we do. It's important that we align our strategic goals with critical needs of the community, focusing on youth development, healthy living, and social responsibility. This plan will allow us to better meet those needs and extend our reach in ways that matter most.

#### **STRATEGIES**

- Build intentional and collaborative partnerships with community-based organizations to address community needs.
- 2. To be a leader in our communities by creating opportunities and providing access for all.
- 3. Be a convener and catalyst to elevate services in the community that maximize collective impact and address the most pressing needs.
- 4. Elevate the YMCA brand by telling our story to deepen the community's understanding and awareness of our mission, vision, and strategic goals.

#### **MEASURES OF SUCCESS**

- Number of community partners
- Number of community events the YMCA engages in
- Number of organizations the YMCA convenes for events and programs
- Number of individuals served
- Number of individuals receiving financial assistance
- Dollar amount given in financial assistance
- Number of earned media stories
- Engagement with our stories on digital platforms

#### **OUR PROGRAMS & PLACES**

#### VISION

Strengthen our community by enhancing and improving the Y's programs and services through an organization-wide commitment to quality and innovation.

The program and services we offer and the spaces to which we deliver them must continue to evolve to meet the changing needs of our members and community. Through innovation and improvement, we will strengthen our program offerings and optimize our facilities to ensure that everyone has access to the life-changing opportunities the YMCA provides.

#### **STRATEGIES**

- 1. Assess and expand programs to ensure that critical community needs are being addressed and leading practices are being followed.
- 2. Optimize and reinvest in our physical assets to ensure our places and spaces are accessible and available to all.
- 3. Create programs and opportunities to enhance the YMCA experience.

#### **MEASURES OF SUCCESS**

- Number of programs expanded
- Number of new programs and services
- Capital projects executed
- Net Promoter Scores
- Program enrollment growth
- Membership Unit and individual growth
- Membership revenue growth
- Membership retention

#### **OUR FUTURE**

#### VISION

Strengthen our community by ensuring long-term sustainability and continuous growth through innovative strategies, partnerships/collaborations, and financial health.

We must ensure that the YMCA remains a vital resource for generations to come. Financial sustainability and strategic innovation are key to ensuring we can continue to serve our community, expand our impact, and meet future challenges.

#### **STRATEGIES**

- 1. Diversify revenue streams by expanding fundraising, grants, corporate sponsorships, and other philanthropic while ensuring long-term sustainability through growing our endowment fund.
- 2. Foster a culture of innovation that leverages data to achieve operational excellence and cutting-edge programs.
- 3. Expand our footprint by evaluating and acting on new and expanding opportunities that increase our impact and mission to serve more.
- 4. Ongoing **Real-Time Strategic Planning** to adapt swiftly to new opportunities or challenges.

#### **MEASURES OF SUCCESS**

- Grant Revenue Growth
- Annual Campaign Growth
- Sponsorship Growth
- Zipcode Data
- Net Promoter Scores
- Number of new programs executed
- New opportunities considered
- New opportunities committed to
- Increase in number of individuals served

### For a better us.®





### YMCA OF CENTRAL NEW YORK

Arts & Education Branch | Downtown YMCA | East Area Family YMCA | Manlius YMCA | North Area Family YMCA | Northwest Family YMCA | Southwest YMCA at Onondaga Community College

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